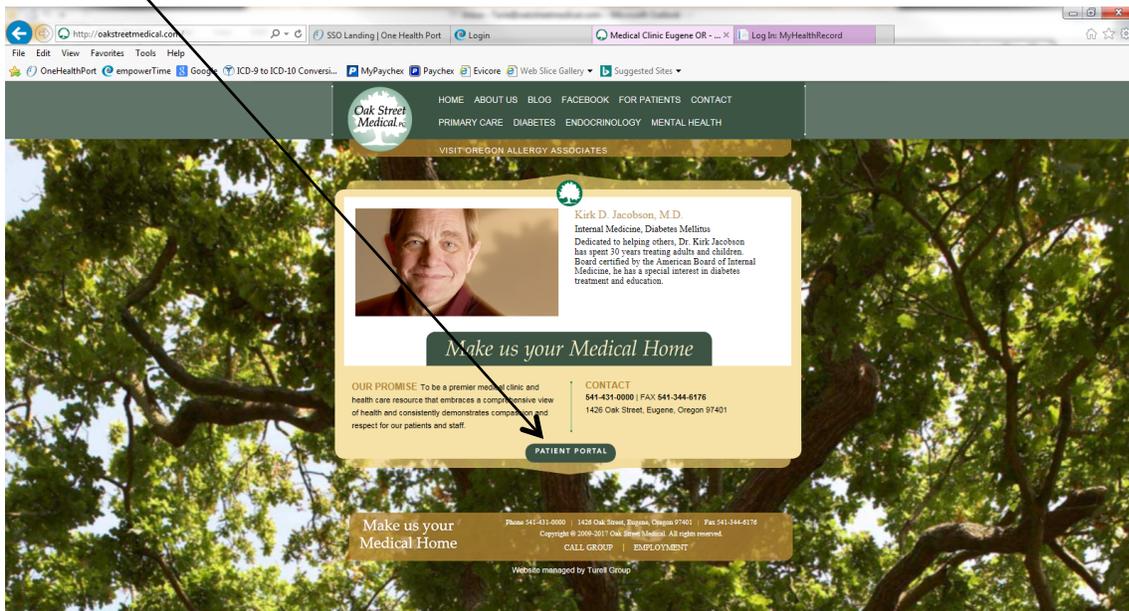


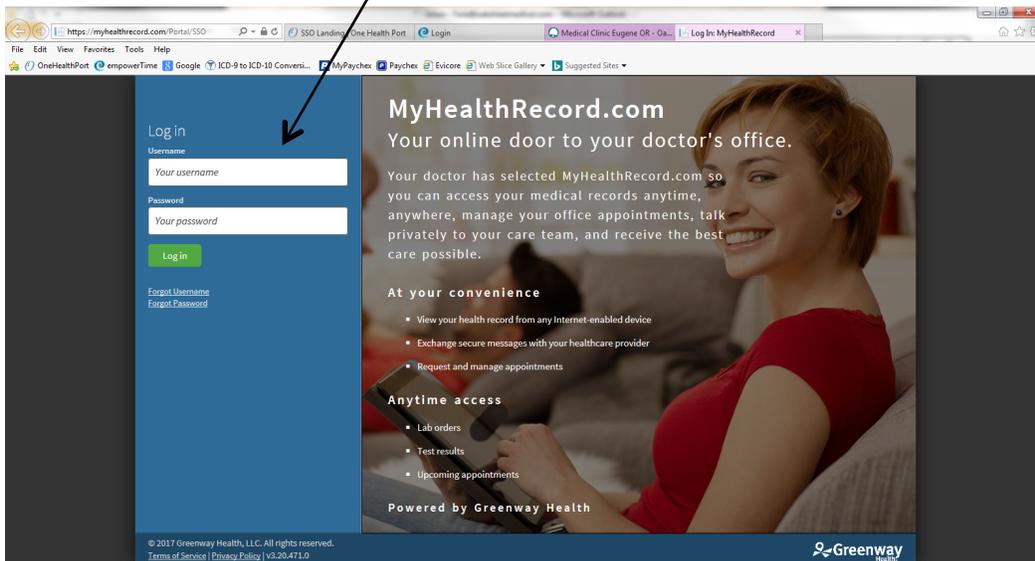


PATIENT PORTAL INSTRUCTIONS

To access the patient portal: Go to our website oakstreetmedical.com and click the “Patient Portal” link.



Enter user name and password. Click Log in.



Along the top and left side of the screen are various options.

The screenshot shows a web browser window displaying a patient's My Health Record. The browser's address bar shows the URL: <https://myhealthrecord.com/Portal/PatientSecur>. The page header includes the text "Oak Street Medical/Oregon Allergy Associates" and a phone number "(541) 431-0000". A navigation bar at the top contains icons for "My Health", "My Messages", "My Appointments", "My Profile", and "Pay My Bill". On the left side, there is a vertical menu with options: "Summary", "Visits", "Medications", and "Chart History". The main content area is titled "My Health Record" and includes a "Send" button and a "Blue Button Download my data" link. The patient's name is "Very S. Sage" with a birth date of "05/21/2005, M".

Vitals

BP 138/78
Weight 210.0 lbs
Heart Rate 88/min
O₂ Sat 98%

Vitals History

Date	BP	Height	Weight	BMI
12/14/2016	128/72		145.0 lbs	
11/01/2016	120/70	68"		22.00 kg/m ²
10/28/2016	122/64	68"		
10/05/2016	125/70	68"	118.0 lbs	17.90 kg/m ²
09/13/2016	120/74	68"	200.0 lbs	30.40 kg/m ²
09/13/2016		68"		
09/12/2016	122/80	68"	154.0 lbs	23.40 kg/m ²
09/01/2016	124/82	68"	155.0 lbs	23.60 kg/m ²
08/19/2016	120/60	68"	145.0 lbs	22.00 kg/m ²

Social History

Social history reviewed
Last Updated: 09/01/2016

No consumption of alcohol
Last Updated: 12/18/2015

Social history
Last Updated: 12/18/2015

Working full time Working full time at Wal-Mart
Last Updated: 12/18/2015

Birth control method not specified
Last Updated: 12/15/2015

Occupation teacher
Last Updated: 07/01/2013

Social history reviewed by questionnaire
Last Updated: 06/18/2013

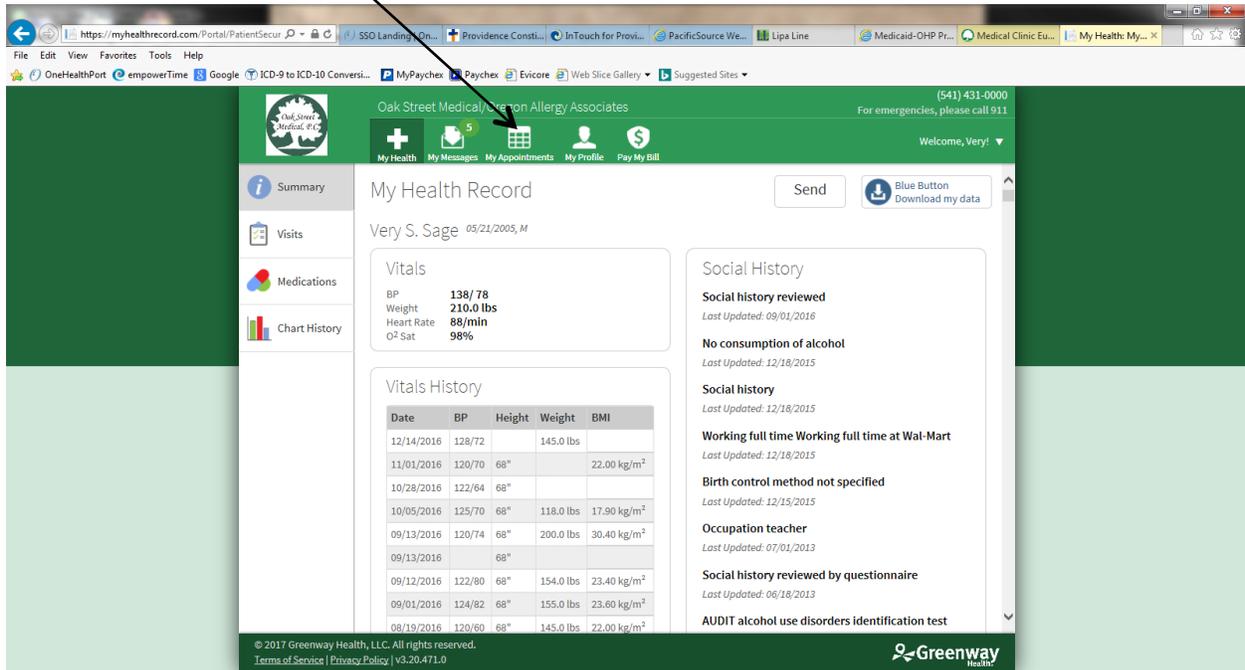
AUDIT alcohol use disorders identification test

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TO MAKE AN APPOINTMENT

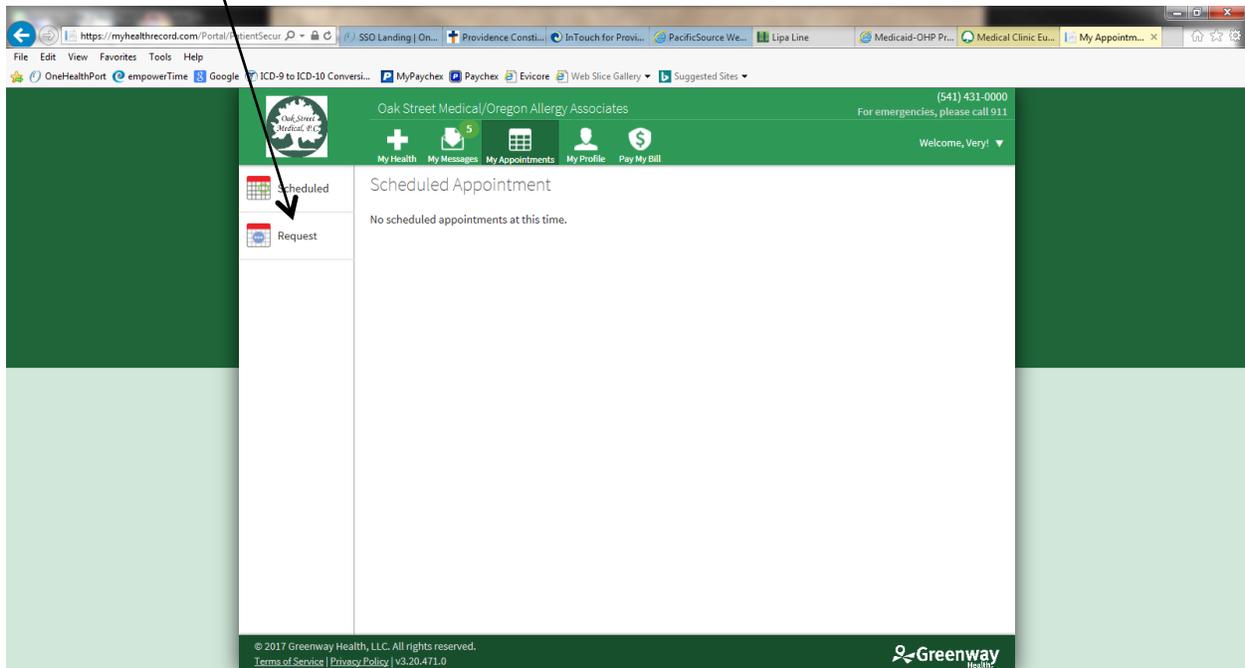
Click the "My Appointments" link.



The screenshot shows the 'My Health Record' page for Very S. Sage. The navigation menu at the top includes 'My Health', 'My Messages', 'My Appointments', 'My Profile', and 'Pay My Bill'. The 'My Appointments' link is highlighted with a red box and an arrow pointing to it from the text above. The main content area displays 'My Health Record' for Very S. Sage, with sections for Vitals, Vitals History, and Social History.

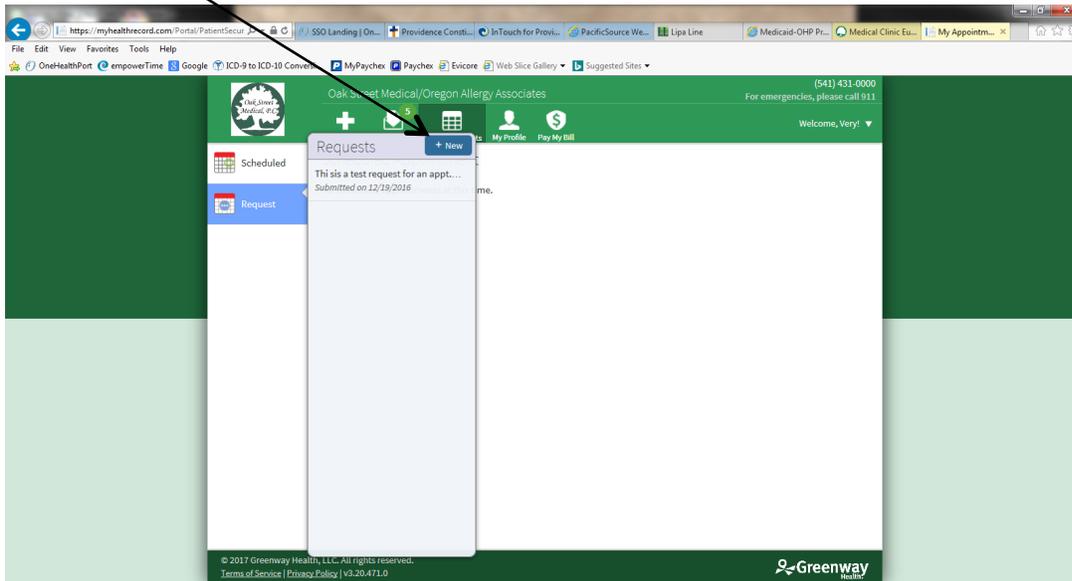
Date	BP	Height	Weight	BMI
12/14/2016	128/72		145.0 lbs	
11/01/2016	120/70	68"		22.00 kg/m ²
10/28/2016	122/64	68"		
10/05/2016	125/70	68"	118.0 lbs	17.90 kg/m ²
09/13/2016	120/74	68"	200.0 lbs	30.40 kg/m ²
09/13/2016		68"		
09/12/2016	122/80	68"	154.0 lbs	23.40 kg/m ²
09/01/2016	124/82	68"	155.0 lbs	23.60 kg/m ²
08/19/2016	120/60	68"	145.0 lbs	22.00 kg/m ²

Click "Request":



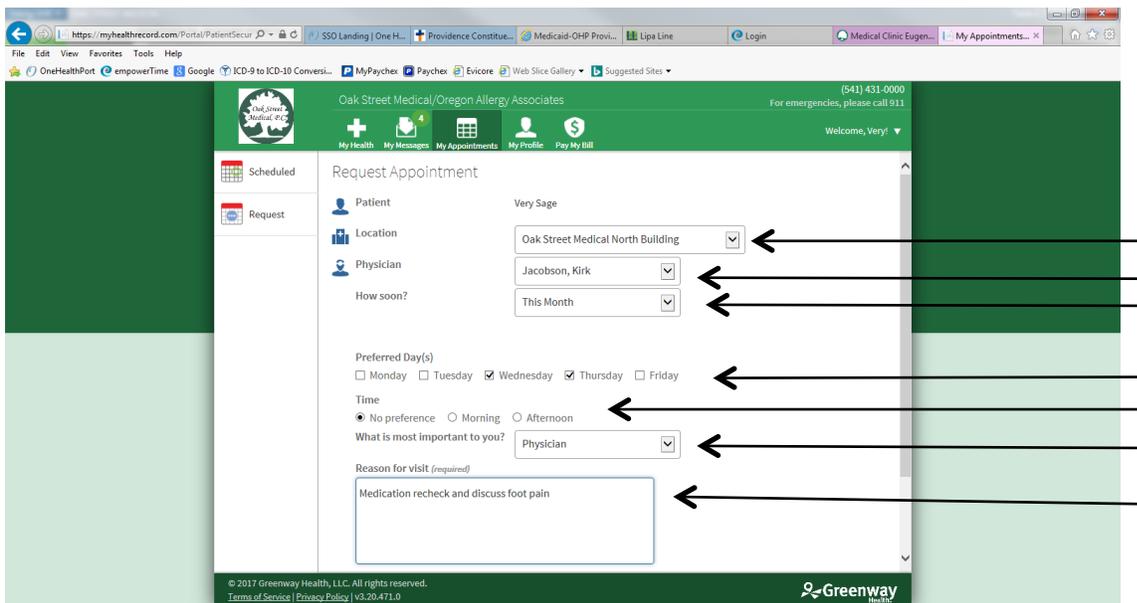
The screenshot shows the 'Scheduled Appointment' page. The 'Request' link is highlighted with a red box and an arrow pointing to it from the text above. The main content area displays 'Scheduled Appointment' with the text 'No scheduled appointments at this time.' The navigation menu at the top includes 'My Health', 'My Messages', 'My Appointments', 'My Profile', and 'Pay My Bill'.

Click New:



Fill in the form:

- Location (for internal medicine Oak Street Medical North Building)
- Physician
- Time frame
- Preferred day of the week
- Time of day
- Scheduling importance (Is it more important to have an appointment with first available physician, to have a certain day or time, etc.)
- Give a brief description of the reason for the visit



Click "Submit" located in the bottom right of the screen.

The screenshot shows a web browser window with the URL <https://myhealthrecord.com/Portal/PatientSecur...>. The page header includes the logo for Oak Street Medical/Oregon Allergy Associates and the phone number (541) 431-0000. The main content area is a form for requesting an appointment. The form fields are as follows:

- Physician:** A dropdown menu with "Jacobson, Kirk" selected.
- How soon?:** A dropdown menu with "This Month" selected.
- Preferred Day(s):** Radio buttons for Monday, Tuesday, Wednesday (checked), Thursday (checked), and Friday.
- Time:** Radio buttons for No preference (selected), Morning, and Afternoon.
- What is most important to you?:** A dropdown menu with "Physician" selected.
- Reason for visit (required):** A text input field containing "Medication recheck and discuss foot pain".

At the bottom right of the form, there is a green "Submit" button with a black arrow pointing to it from the right. Below the form, there is a disclaimer: "IMPORTANT: Appointment requests should be limited to non-emergency communications. In case of emergency, call 911 or go to the nearest emergency room." The footer contains copyright information: "© 2017 Greenway Health, LLC. All rights reserved. Terms of Service | Privacy Policy | v3.20.471.0" and the Greenway Health logo.

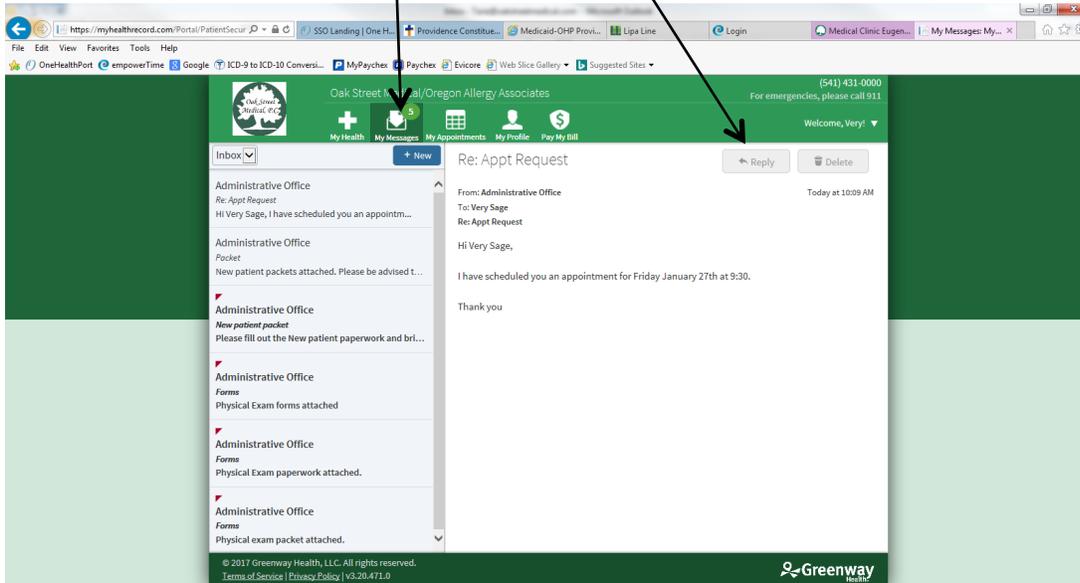
The following screen will pop up showing that the appointment has been requested.

The screenshot shows the same web browser window, but the form is now a confirmation page titled "Requested Appointment". The details are as follows:

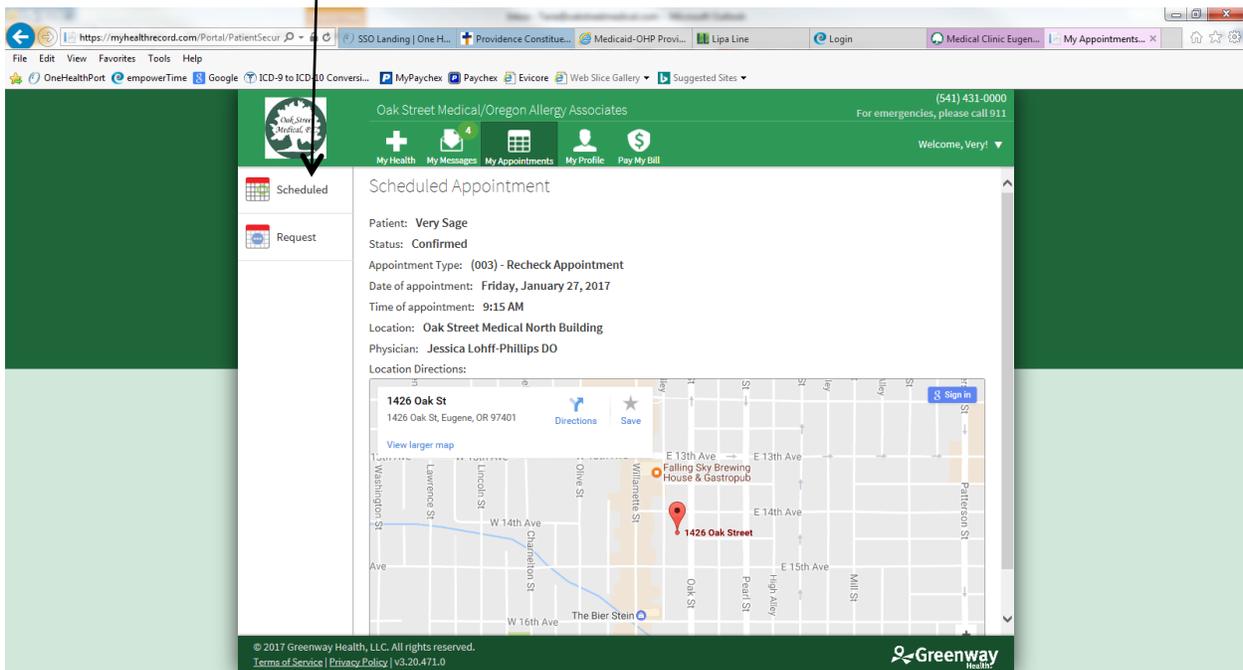
- Patient:** Very Sage
- Date Request Submitted:** (blank)
- Location:** Oak Street Medical North Building
- Physician:** Jacobson, Kirk
- How soon?:** This Month
- Preferred Day(s):** Wednesday, Thursday
- Time:** No preference
- What is important to you?:** Physician
- Reason for visit:** Medication recheck and discuss foot pain

The footer is identical to the previous screenshot, showing copyright information and the Greenway Health logo.

You can see the response in “My Messages”. If you wish to respond to the message to change time or date hit reply.



You can also see any upcoming appointment by clicking on the “Scheduled” link.



TO REQUEST A LAB, CONTACT THE MEDICAL STAFF/PHYSICIAN, REQUEST A REFILL

Click on “My Messages”:

The screenshot shows the 'My Health Record' page for Very S. Sage. The top navigation bar includes 'My Health', 'My Messages', 'My Appointments', 'My Profile', and 'Pay My Bill'. The 'My Messages' icon has a notification badge with the number '4'. The main content area displays patient information, vital signs, and social history. A 'Send' button and a 'Blue Button Download my data' link are visible in the top right of the record area.

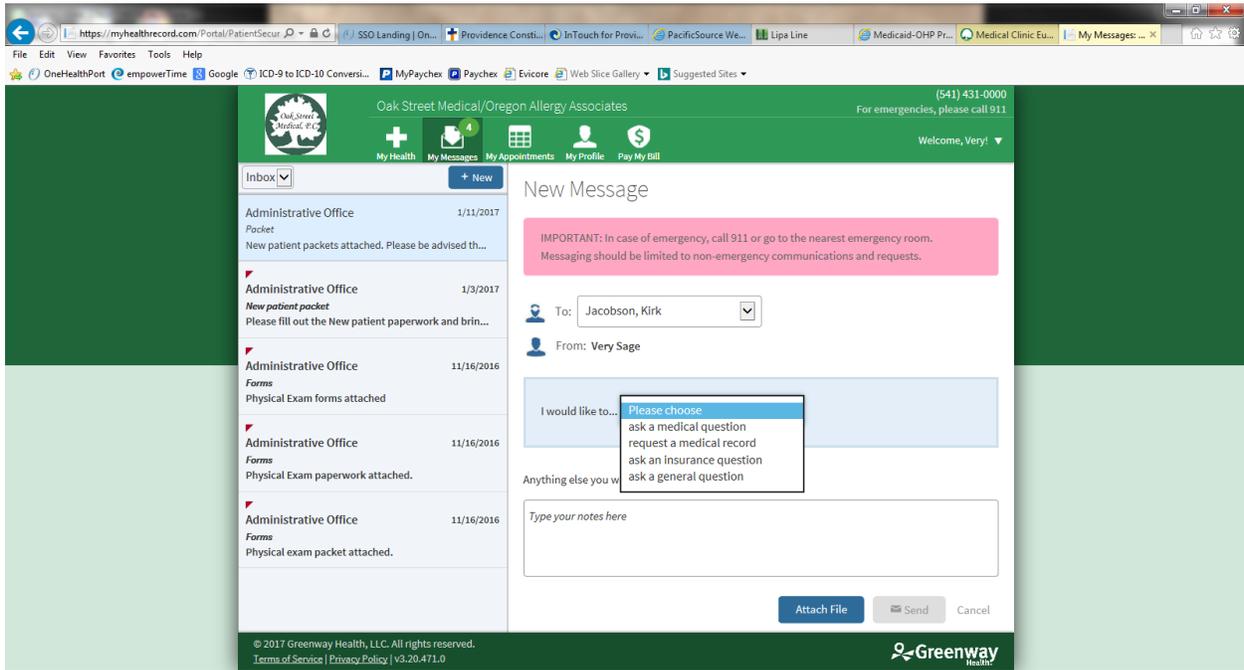
BP	138/ 78
Weight	210.0 lbs
Heart Rate	88/min
O ² Sat	98%

Date	BP	Height	Weight	BMI
12/14/2016	128/72		145.0 lbs	
11/01/2016	120/70	68"		22.00 kg/m ²
10/28/2016	122/64	68"		
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09/13/2016		68"		
09/12/2016	122/80	68"	154.0 lbs	23.40 kg/m ²
09/01/2016	124/82	68"	155.0 lbs	23.60 kg/m ²
08/19/2016	120/60	68"	145.0 lbs	22.00 kg/m ²

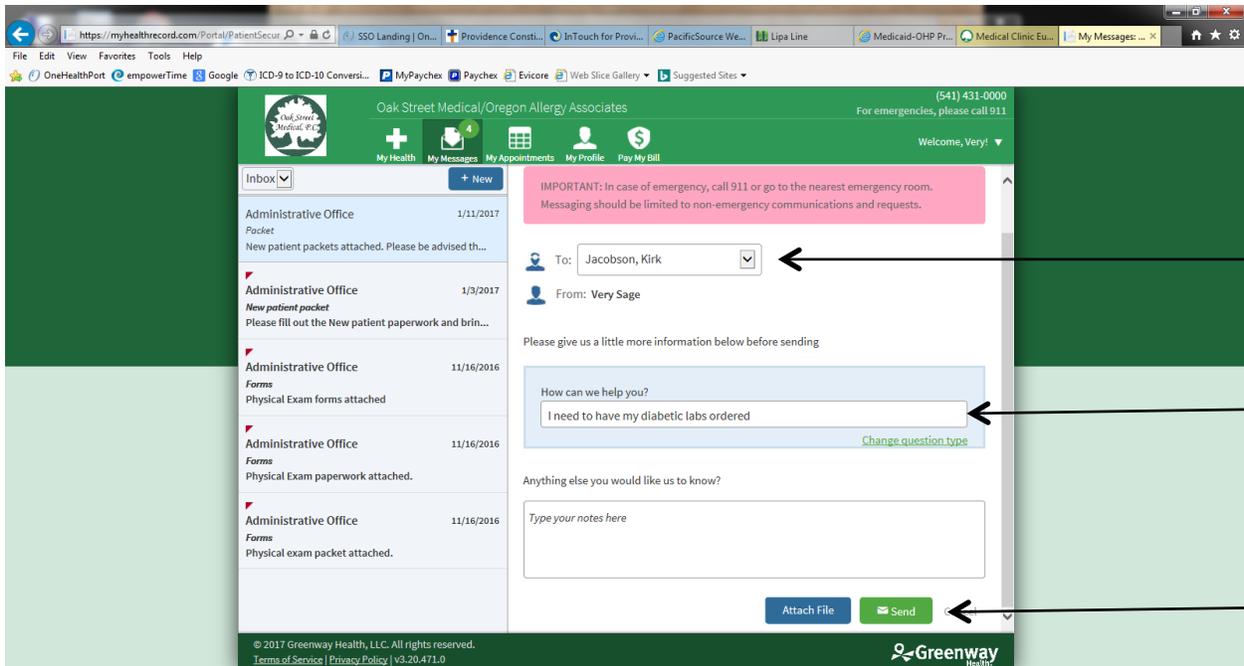
Click New:

The screenshot shows the 'My Messages' page. The message list on the left includes several messages from the Administrative Office, with the most recent one dated 1/11/2017. The selected message is titled 'Packet' and contains three attachments: 'breathing symptom form.pdf', 'New Patient Packet.pdf', and 'Sinus_Nose_Eye_Form_.pdf'. The message body text reads: 'New patient packets attached. Please be advised there are three packets to print and complete for your appointment on thursday January 12th at 10:00. Thank you'.

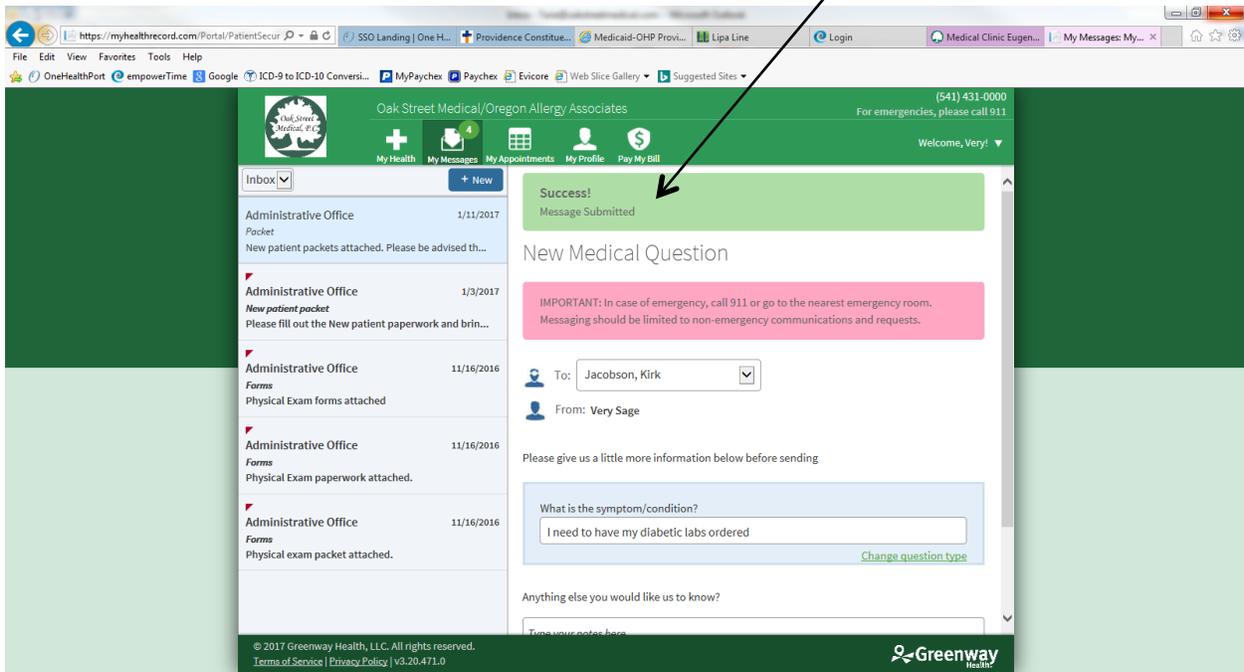
To request labs, a prescription refill or if you wish to contact your physician/care team choose “Ask a medical question”:



Fill out the necessary information and click “Send”:



At the top you will see that the message has been sent successfully.



To see the response click "My Messages":

